

Members' Newsletter

May 2024

INSIDE

In Memoriam

What are the essential features of the 21st century Tribunal Decision Maker?

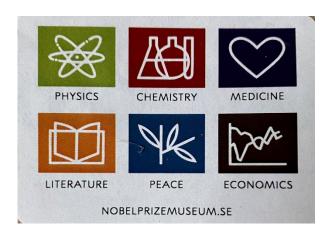
Data Security Awareness

Post Hearing: Completion of Forms

Contents

	Page		
Message from Laura J Dunlop KC	<u>3</u>		
News			
➤ In Memoriam	<u>5</u>		
David Traill Harcus, former legal member	<u>6</u>		
Post Hearing: Completion of Forms	<u>7</u>		
What type of hearing would I prefer?			
Visual hearings	<u>8</u>		
Service users', carers' and advocacy workers' (SUCAW) Forum	<u>8</u>		
Scheduling	<u>9</u>		
MHTS Members' Association	<u>9</u>		
Retirement of Jon Wilson, caseworker			
Egg-cellent Endeavours: Tribunals staff donate to Easter appeals	<u>11</u>		
Articles			
What are the essential features of the 21st century Tribunal Decision Maker? by Lady Wise, President of Scottish Tribunals	<u>12</u>		
Data Security Awareness	<u>15</u>		
Useful Information			
Useful Information	<u>17</u>		
Clerks' Contact Details	<u>18</u>		
Useful Contacts	<u>19</u>		

Message from Laura J Dunlop KC



Dear Members and Sheriffs,

The four-month period since the last newsletter has seen the deaths of five serving members of MHTS. We have also learned of the passing of David Harcus, a former legal member, and the serious illness of his wife, Judith, a former general member. They will be remembered by many and there is a short piece about David on page 6.

Sometimes, the President's Office is aware of illness but, on other occasions, news of a death can come completely unexpectedly – as it must to the wider membership. So there is shock, as well as sadness. And this particular spate of losses has tragedy within it. With so many members, in an organisation which has existed for almost twenty years, losses are inevitable, but that does not diminish the distress, especially if you were a friend of someone who has passed. Thank you for all the condolences and expressions of sorrow, which we try to relay to families in the hope that they may offer some consolation. An additional step, more practical as a way of remembering our colleagues, is outlined on page 6.

The photograph above is of the logo used by the Nobel Prize museum in Stockholm, which I visited in April. It is an inspiring destination and (not unconnected to the sentiments above), one which leads to reflection on what matters. Visit it if you possibly can.

Looking to coming events, on 2 July, in Stirling, we have training to equip members for tribunals involving people with learning disability. This promises to be an interesting evening, and we will enjoy having a meal together as part of it. We will be back in Stirling on 24 October - our five-yearly conference is coming towards us at speed. We continue to pull together arrangements for the various speakers in the morning session, and for the individual workshops taking place in the afternoon. It feels both nerve-wracking and exciting.

Members will also be aware that, twice each year, a Tribunal Craft course is run by the Judicial Institute for Scotland. At the most recent course, in February, Lady Wise, President of Scotlish Tribunals, addressed the participants at the start about the essential features of the 21st century Tribunal Decision Maker. Her talk is now shared with you all, on page 12.

Reverting to the topic of future arrangements, I mention that we have been told that it is unlikely that work on the transfer of MHTS into the First-tier Tribunal for Scotland will (re)commence before the end of 2024. This accords with what is shown in The Vision

for Justice in Scotland Three Year Delivery Plan - 2023/24 to 2025/26 (www.gov.scot) which covers the period to the end of March 2026 and refers to transfer of MHTS into the First-tier Tribunal in the lifetime of that Plan. More active reform is taking place regarding the expansion of recorded matters into hearings which undertake review of compulsion orders. There is also work on implementation of the recommendations of the Scottish Mental Health Law Review. Finally, there is the commencement of The UNCRC (Incorporation) (Scotland) Act 2024 in July. There will be new MHTS guidance on child and adolescent hearings to coincide with this commencement, and this guidance will be shared with members around the end of June.

Progress towards more 'visual' hearings continues. Over the year June 2023 to end May 2024, we have moved from 27.3% of hearings being visual to 40.6%. This is shown in the graph on page 8 - I am very grateful to Scott for continuing to update it. A more recent and more detained examination of what is happening venue-by-venue has revealed some marked differences, which we hope to explore. We will continue to seek facilities for in person hearings and to try to hold such hearings when we can, certainly if the patient has expressed a wish for that to happen. To assist patients in thinking about what sort of hearing they would prefer, we now also have an information leaflet. There is more information about this on page 7. Thanks go to Jane and Jenna for developing it.

We continue to deal with large numbers of applications, with the statistics for the year to end March 2024 showing a 2.8% rise in the number of applications (from 5314 to 5463), though the total number of hearings (6110) was slightly reduced, which may suggest a slightly lower proportion of adjournments.

At the end of March, we learned that our in-house convener, Collette Gallagher, had been appointed as a summary sheriff, and would be taking up her role in April. We congratulate Collette on this well-deserved success, and hope that she will find this judicial role to be a fulfilling one.

This being the May edition of our newsletter, it also includes a reminder of the key principles of data protection. These ideas are of prime importance in the work we undertake. I am grateful to Scott for again preparing a refresher for us all.

As ever, I am also grateful to Jane and Jenna for assembling, editing and producing the newsletter. This is a task they carry out alongside their usual roles in MHTS, and they do it with consummate skill and care, plus considerable patience. I hope you enjoy reading the result.

Best wishes, Laura J Dunlop KC

President

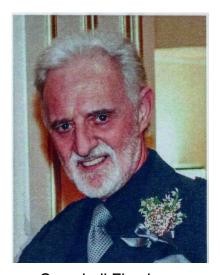
IN MEMORIAM



Karen Kirk



John McKenzie



Campbell Fleming



Dr. Heather Hunter



Rev. Dr. Cameron Langlands

The following charities have been chosen by the families of our members shown here as causes to which donations in their memory may be made:

Radio Lollipop - https://www.radiolollipop.org/

Rookie Minds - https://rookierockstars.org.uk/about-rookie-minds/

Cancer Research UK - https://donate.cancerresearchuk.org/donate?oe=true

David Traill Harcus, former legal member

Sadly David Harcus, former legal member of the Tribunal, died while on holiday in Germany on 20 April 2024. David was a legal member from the start of the MHTS until both he and his wife, Judith, a general member, retired in October 2019.

David was a partner in a legal firm in Dunfermline for very many years. He was also an ardent supporter of the Liberal Democrat party and came in a creditable second when he stood against Gordon Brown. He loved classical music and the Edinburgh Festival. He was also a diligent student of the French language. Some members may recall how he would turn up at tribunals with a French newspaper and a crossword under one arm holding a packet of ground coffee filters.

He leaves his wife, Judith, and two sons.

With thanks to legal member Eva Mozolowski for her contribution to this.



Post Hearing: Completion of Forms

This is just a quick reminder that all members should ensure the correct form is completed at the end of a hearing. Whether it's a REV4 or a TX4, these forms need to be completed at the same time as the FFR and, much like with the FFR, it is expected that all three tribunal members will review the document to ensure it correctly reflects what was decided.

The only time a form does not need to be completed after a hearing is when you are adjourning without making an order.

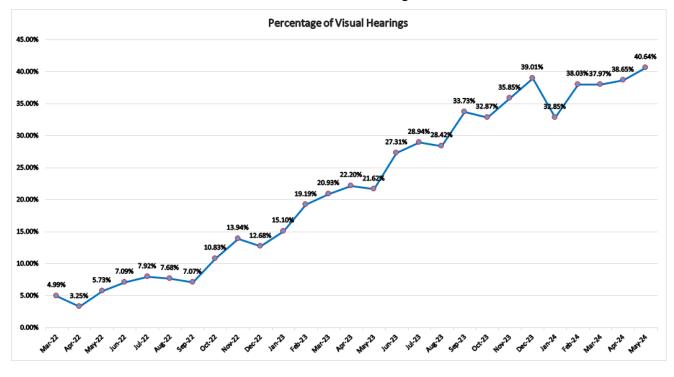
We would also ask that, when making an interim order, it is for the maximum 28 days. This is because things can go wrong – an arranged hearing has to be postponed, or someone miscalculates the precise number of days. This doesn't stop the next hearing being sooner than that but just allows for a little wiggle room.

What type of hearing would I prefer?

Although the Tribunal continues to seek to increase the number of visual (in person and video conference) hearings, telephone conference hearings will remain part of the landscape too. The Tribunal is keen to ensure that, where possible, it schedules the type of hearing which the patient would prefer. To assist patients with this choice, a leaflet has been produced outlining the differences between the three types of hearings, including the pros and cons of each. This has been sent out to all MHOs, advocacy workers, RMOs and solicitors who represent clients at tribunal hearings and it is hoped that it will be helpful in discussions which these professionals have with patients before an application or appeal is made. A copy has also been sent to the medical records department of each hospital and the Tribunal has requested that a copy of the leaflet be available on each mental health ward. The leaflet is available on the Tribunal's website here.

Visual hearings

This is the latest version of the graph showing how the number of visual hearings (either video conference or in person) has continued to increase since March 2022. Efforts continue to increase the number of these hearings.



Service users', carers' and advocacy workers' (SUCAW) Forum

On 13 May 2024, the Tribunal held the SUCAW Forum via WebEx video-conference. 29 attendees from outwith the Tribunal were present and various topics were discussed including the return to more visual hearings, the MWC report on CCTOs and whose responsibility it is to ensure patients understand that they are subject to an additional 5 days of detention at the end of the STDC period, when a CTO application has been lodged. You can read the minute of this meeting here.

The RMO/MHO Forum will be held on 3 June 2024 and the forum for solicitors and curators ad litem on 19 June 2024. The notes of these meetings will also be made available on the same part of the Tribunal's website.

Scheduling

The Scheduling team is grateful to all those who reply to the APBs (All Points Bulletins) for members to sit at short notice. Please note only those who are available to sit should reply to these APBs. While the team appreciates the consideration of those who reply to say they are unable to sit, this is unnecessary and adds to the already large volume of emails which the team receives.

It would be appreciated if members could ensure that webroster is kept up to date with availability and any changes in conflicts of interest.

Please ensure when adding your availability onto webroster, that you enter the shift as 'Day'. If this isn't selected, your availability will appear as a minute and the schedulers will be unable to allocate you dates.

As a reminder:

- Select on webroster the week you are available
- Select New
- At Shift, select the down arrow and select Day
- **Tick** the **days** that week which apply
- Select Save changes

If your availability changes at any time, please add or remove available days from webroster as soon as possible.



MHTS Members' Association

Currently there is NO COST to becoming a member of MHTSMA. All it takes is an email

Serena Sutherland has agreed to be co-opted onto the Committee which is great. An email has been sent to all MHTSMA legal members to ask if they would be willing to consider this. If any legal member has not received this, apologies, and please do get in touch.

MHTSMA members met online on 7th February and I am grateful to Leonard Wallace who provided a 'Background paper' on Pension Benefits and other employment rights claims and spoke to both the history and provided an update.

Various actions were agreed and the Committee met on 21st February to discuss ways of taking these forwards. We will update all MHTSMA members accordingly.

If any member is interested in joining MHTSMA, please can you contact Peter Bennie (secretary) by email. Peter can also send any member a link to the MHTSMA Forum on Microsoft Teams.

Ruth Buchanan General member and chair of MHTS Members' Association

Retirement of Jon Wilson, caseworker



After a long and happy career with the Civil Service, we recently bid farewell to our friend and colleague Jon Wilson. Jon started his Civil Service career at the bright old age of 16 when he joined the Tax office where he worked for many years based between Centre 1 in East Kilbride, Motherwell then Hamilton. He joined MHTS in 2008 and spent time initially in the Scheduling Team and latterly within Casework.

Jon is a keen golfer and is looking forward to spending his spare time on the local golf course in Comrie, Perthshire. He also has hopes to follow the James Braid Trail with some friends and get out and about socialising as much as he can.

In 1981 Jon was invited to Buckingham Palace to discuss the Motability Scheme which had recently been set up and he was one of the first people in the UK to get a car through the scheme. He met the Queen, Prince Philip and Charles and Diana and also appeared in the Queen's Christmas Broadcast that year chatting to Prince Philip about the scheme.

Many of you may remember Jon's sister, Liz Wilson, who was one of the original tribunal legal members. Liz sadly passed away a few years ago and Jon always had many stories to tell of their time growing up between Wishaw and Comrie.

Jon will be missed by us all but we wish him a long, happy and healthy retirement.

Egg-cellent Endeavours: Tribunals staff donate to Easter appeals

As Easter was approaching and everyone at Tribunals was looking forward to holidays, treats and perhaps enjoying their own Easter chocolates...not everyone would be able to indulge. The Homeless Project Scotland anticipated that the cost of living crisis meant that many people would be unable to buy Easter eggs and that many children would go without a chocolate treat.

Tribunal colleagues are renowned for their generosity and, following the success of last years' collection, we ran an Easter egg appeal again this year to bring a little joy to the children who receive them.

The Tribunal staff, once again, showed their generosity by donating an amazing 313 Easter eggs to charities in time for Easter. The collected eggs were donated to Hamilton District Foodbank, Homeless Project Scotland, and Edinburgh City Mission. Well done everyone.





What are the essential features of the 21st century Tribunal Decision Maker? by Lady Wise, President of Scottish Tribunals

Thank you for attending this course today and thank you to the JI for inviting me to address you as an introduction to the day. I have just completed 9 months in the post of President of Scottish Tribunals and probably the most important thing I have learned is just how skilled and dedicated all of those working in the devolved Scottish Tribunals are. My personal mission for this year is to raise the profile of and understanding about the Tribunals with a view to banishing any notion that they are the poor relation of the courts and tribunals system. One of the key factors in that aim is to better convey the message that all those who sit as tribunals members are judicial office holders with all of the privileges and responsibilities that encompasses. The Statement of Principles of Judicial Ethics for the Scottish Judiciary states in terms (paragraph 2.1) that both ordinary and legal members of the Scottish Tribunals are judicial office holders to which the principles in that Statement apply.

So in the short time available to me this morning I would like to address one or two central attributes that in my view the 21st century tribunal judicial office holder should possess. I hope one or two of these will be recurring themes today, particularly as you progress to the hearing stage of the training.

The traditional view of a judicial office holder is one who is "wise, learned and objective". These are, one might think, prerequisites for holding any judicial office but are they sufficient in the 21st century? Lady Hale, the now retired President of the Supreme Court of the UK, was well known for speaking about the importance of the composition of the bench. While her focus was often on gender balance, or at least was reported as such, her point was a far deeper one. In 2014 she said (and I have paraphrased slightly to contextualise it)

The public should be able to feel that the courts and tribunals are their courts and tribunals; that their cases are being decided and the law is being made by people like them, and not by some alien beings from another planet. In the modern world, where social deference has largely disappeared, this should enhance rather than undermine the public's confidence in the law and the legal system.

This was a powerful and well expressed sentiment and probably even more applicable to tribunals than to courts, but how are these ambitions to be achieved? Does wisdom collide with empathy? What are the hallmarks of the best modern decision makers?

I suggest that all judicial office holders should aim for four main attributes. They should be -

- 1) Independence and impartiality, but not unsympathetic
- 2) Courtesy
- 3) Good at listening, and being seen to listen
- 4) Even handed

The system of law within which we all operate, subject as it is to the rule of law as we understand it, requires independent judicial office holders to decide cases without fear

or favour, malice or ill will. However specialised the tribunals are, it is the duty of all those involved in it is to operate ethically and adhere to standards of conduct that promote the rule of law.

It is interesting to look at the common denominator of what judiciary in both courts and tribunals actually do. All judicial office holders are in the business of making decisions and (in all civil work) are the ultimate decision makers in the case. Our archetypal wise, learned and objective judge will, we assume, make those decisions dispassionately and impartially. Whether the case involves a dispute between landlord and tenant, a child with special educational needs or a mentally ill patient, a tribunal judge's specialist knowledge is restricted to the law and their decision making process, but their analytical powers should be the same in each case. They should be rational, accurate, deliberative and decisive.

But like Lady Hale I tend to think that all judges are and should be human and not alien creatures. And as humans so they must be alert to the dangers of allowing considerations beyond the law to influence their decisions. In a fascinating book entitled "How judges judge" Brian Barry, an Irish academic, covers a number of thought provoking topics on judicial decision making. Let me pick just one example, that of the role of emotion in judicial decisions. Barry cites examples of judges making statements that appear to go against the "persistent cultural script" of judicial dispassion. First there is the statement of an English Family Court judge who stated "I couldn't read the judgment, I just had to hand it down in writing" to describe his emotion in a child case involving a child being taken away from her young mother. The written judgment itself expressed his sadness and regret at coming to the "wretched" conclusion (his words) that the child should be so removed and anger at the care system that appeared to have let the mother down. And there is a story of a Canadian judge who was seen to dab a tear from her eye when reading a victim impact statement in a sexual abuse case and who was then asked to recuse herself. Refusing to do so she declared that "there is nothing wrong with the court showing emotion" and said that demonstrating human compassion was not the same as judicial bias. It is thought to be one of the safeguards against unconscious bias for a judge to operate routinely in a sphere where they have sufficient knowledge of the dynamics of the type of disputes they are hearing to adopt strategies for checking and discounting their private opinions. But I think that taking care to discount personal bias should not deprive judges of empathy where appropriate. David Johnston, in a short but impressive biography of the late great jurist Lord Rodger, articulates the point neatly. In remarking on the sensitivity Lord Rodger displayed in his searching remarks about whether and how a tribunal could measure the suffering which a gay man would find reasonably tolerable, in the case of HJ (Iran), Johnston records that this was a judge who brought innate human sympathy to his judicial work in addition to meticulous legal analysis. Now there's an aim for all of us...

What about courtesy? Well I make no apology to any of you who have heard before my recommendation that you follow my late mother's pithy saying – "courtesy costs nothing but we cheapen ourselves if we think we can do without it". There is and never was any excuse for what has come to be known as judicial bullying. Interventions and questions are fine in any setting if made courteously and appropriately. In the courts' judiciary we talk a lot about finding your judicial voice – sometimes I am tempted to say that it might be helpful for some of us to lose it before we find it again! I suggest that you ask questions only where you consider them relevant and feel it will help your decision making to have an answer to them. It can put people off their stride, particularly if they are not people who routinely present submissions to a tribunal.

Remember it's their hearing and their tribunal - their lives will be most affected by your decision.

Being good at listening – well this is a prerequisite but not a sufficient attribute in itself. It is vitally important that you are seen to listen without distraction, to take an interest and to engage with the material. Your focus is on the decision but being seen to make that decision in an informed way is important. This is linked to the point about courteous intervention and questions. If you have been listening carefully you may not need to ask very much but a brief intervention that shows you are on top of the issue may go a long way to instilling confidence in the tribunal.

Finally, even handedness permeates everything. <u>Audi alteram partem</u> - let the other side be heard - is a fundamental principle of justice that underlies the tribunals' system as much as it does the courts. Giving each side of an argument the same consideration avoids any notion of perceived or actual bias. That doesn't amount to a rigid rule of timing each side's contribution to the minute and making sure it's the same. But it does involve the premise that each side's position is to be respected and scrutinised with care. Where there is an inequality of arms, where one side is represented or better represented than the other, this requires particular skill. Using a common denominator of language that can be understood by all present is one way of illustrating even handedness. Everyone appearing before a tribunal deserves the opportunity to be heard and to feel they have been heard. Treatment of the unsuccessful party can be the benchmark of a fair and impartial tribunal. Preliminary views of a case are so often turned upside down by its' end; it is a wise decision maker who understands that and who conveys no view until the appropriate time.

So those are my top tips. Thank you for listening. I wish you every success with the rest of the day and I hope that it improves further your experiences of tribunal decision making.

Data Security Awareness

The way in which we all work has changed significantly over the past few years, but one thing that remains is the importance of data security.

As a Tribunal member one of the main aspects of data security, and something that every member should be abiding by, is that you should only ever use a device that has the appropriate level of encryption active on it when accessing papers for MHTS cases.

The expectations regarding encryption will vary depending on the device you are using; if you have a Windows laptop or PC you should have encryption software on it that the Tribunal previously provided, or you should have Windows 10/11 Professional operating system with Bitlocker turned on. If you have a Mac laptop or PC you should have the built in encryption turned on (the Mac encryption is called FileVault); this is a very simple process and a quick google search will show you how to do this. The other option is using an iPad to access your Tribunal papers. To be clear, the iPad is the only tablet device that you should be using to access your papers – the reason for this is that the iPad comes with the appropriate level of encryption built in to the device. All that is required to permit you to use an iPad is for the device to have a 6 digit security passcode to access it and for the operating system software to be kept up to date (to note, the fingerprint/facial recognition technology are also acceptable levels of security).

When accessing your case papers from the website you should only save files to your device for as long as you require to use them. If you are printing the files, you should simply open them from the website and print them directly from there, with no need to save on your hard drive. If you require the files on your hard drive you should ensure you only retain the files for as long as is needed to complete the hearing and written decision. If you use a device that belongs to your employer (such as the NHS), you must only save files to the hard drive of the device and not to a shared server. If you are in the practice of saving files to your device hard drive you should save files to the same folder/location each time as this will allow you to routinely clear out old files much more easily. If you wish to store previous decisions that you think you may want to reference in the future, please ensure the names of patients are removed from these styles. I should also note that there is a table of previous MHTS decisions on the website here. This includes examples of tribunal decisions under different sections of the 2003 Act which members may find helpful.

On top of the encryption software that your device should have, you should ensure that your device has up to date anti-virus software, as well as making sure to keep other software on the device up to date – this includes the operating system, internet browsers and Adobe software. Ensuring all these are up to date will provide your device with a high level of protection at all times.

One final point to note is in relation to USB memory sticks. You shouldn't have reason to have to store files on a memory stick on many occasions, maybe to transfer a draft decision every now and then, but if you do you must use an encrypted USB memory stick to do so. This will protect the data to the same level as your laptop, PC or iPad.

If you ever have any questions regarding encryption, data security or data handling please feel free to contact me by email.

Good Practice

- Do ensure your device has the appropriate encryption
- Do routinely check your device for saved files that are no longer required
- Do take the appropriate level of care when in possession of confidential data in a public setting
- Do report any losses of data immediately to the President's Office in Hamilton
- Do not store or save any confidential files on a shared server

Privacy - Reminder to everyone that when taking part in a hearing by teleconference you should ensure you participate in hearings from a room where you are alone (and will not be overheard). More generally, we are all spending more time with laptops open, accessing sensitive personal data in our own homes. At all times, we must remain attentive to the need to protect the security of this information.

Process for finalising FFRs remotely – The convener should upload the draft to the website where it can be read by the other panel members. The members will contact the convener if they are content with the FFR or to provide any comment. When contacting the convener via an unsecure method (email or text) please remember to never include any confidential details, such as the patient's name – you can say 'Regarding the FFR for the 10am hearing...' as a way of identifying the correct hearing if you have had more than one that day.

Phishing/nefarious emails – a phishing email is a fraudulent email that is sent to users in an attempt to acquire sensitive information from them, or indeed to hack into their device by getting you to click on what seems like a legitimate link. Things you should look out for include: repeated strange phrasing, grammar or spelling; legitimate looking links for you to click on, you can hover your mouse over these links (without clicking) to see the fully expanded link which will likely look odd; have you received the email at an unusual time, through the night for instance; does the email contain a sense of urgency in asking you to act on something quickly? Always be mindful of these points when reading through your emails on a daily or weekly basis.

Documents on the website – these should be removed from your account automatically after the hearing has taken place, failing that there is a process in place where we ask IT for a sweep to be done to remove any papers from the site that shouldn't be there. This sweep is done on a monthly basis, so files should not still be on your account more than one month after a hearing date has passed. Please get in touch with us if you have files that are still showing on your account more than a month after the hearing date.

Scott Blythe Tribunal Liaison Officer

Useful Information

MHTS

- MHTS News MHTS - News (mhtscotland.gov.uk)
- MHTS Guidance on the Provision of documents in Tribunal applications (Revised) (This guidance sets out the documents which will form the Tribunal papers in each type of application, review, etc, under the relevant sections of the 2003 Act) MHTS - Guidance (mhtscotland.gov.uk)
- MHTS Caselaw https://www.mhtscotland.gov.uk/mhts/Legislation_and_Caselaw/Legislation_and_daselaw
- MHTS Decisions (This contains decisions which have been made by the MHTS) https://www.mhtscotland.gov.uk/mhts/Legislation_and_Caselaw/Legislation_an d_Caselaw - click on this link and scroll to the bottom of the page to find the decisions table.

MWC Publications

- Right to treat? Delivering physical healthcare to people who lack capacity and refuse or resist treatment; Good practice guide, March 2024 Right to treat (mwcscot.org.uk)
- Carers, consent and confidentiality: How families can be involved in their relative's care and treatment; Good practice guide, April 2024 Carers, consent, and confidentiality (mwcscot.org.uk)

OTHER

- The Vision for Justice in Scotland Three Year Delivery Plan 2023/24 to 2025/26 <u>Vision for Justice in Scotland: three year delivery plan - gov.scot</u> (www.gov.scot)
- Judicial Hub https://www.judicialhub.com/login/index.php

*Please note that links to informative publications are included for information only. Any views expressed in these publications are those of the author(s) and not those of the MHTS.

Clerks' Contact Details

Team 1		
Alan Swan	07557484869	_
Jean Allan	07917898792	_
Paul Cowie	07917898801	Discourse in the second of the
Gemma	07423779555	Please email clerks on the following generic
Barnes	07919199569	email address and not on their individual email
Tajinder Singh	07919199569	address:
Stuart	07584158127	_
McLagan	07001100127	
Hanaf	07919199538	
Hussain		
Kirsten Tough	07943237266	
Claudia	07423779707	
Finlayson		
Anne Lithgow	07917898823	
Team 2		Post hearing paperwork to be uploaded to:
Jennifer	07423778698	
Shearer		MHTS_FFR_Order
David Barclay	07917898806	
Margaret	07917898796	on members' website
Zachary	0=00=0=0	
Mandy Miller	07385950477	
Chris	07884667970	
Paterson	07706000050	
Stephannie Kydd	07786028852	Hearing Team Leaders:
Martin	07393799214	Team 1: Gordon Hope –
Krummins		·
Leanne	07471350730	k
Paterson		_
Nicola	07527899812	
Bradley		
Team 3		─ Team 2: Sandra Devlin –
Grant	07917898818	
Armstrong	07070004040	\dashv
Ian Bruce	07876884046	_
Hannah	07884664658	
Kilpatrick Elaine	07917898813	-
Ferguson	01311030013	Team 3: Jeanette Thomson –
Ellen	07423779977	
Paterson	323 30	
Calum	07884655908	7
Richardson		
Margaret	07884655912	
Higgins		
Brooke Cairns	07901101615	
Andy Dick	07769878509	\dashv
/ aldy Dick	01100010009	

Useful Contacts

Scheduling Team

(including re-setting Webroster passwords)

schedulingmhts@scotcourtstribunals.gov.uk

Telephone: 01698 390034

e-Expenses Helpdesk

webrosterexpenses@scotcourtstribunals.gov.uk

Finance Team

opsfinancetribunals@scotcourtstribunals.gov.uk

Telephone: 01698 390054

President's Office

(including re-setting Website passwords)

mhtspresidentsoffice@scotcourtstribunals.gov.uk

Fiona Queen, Executive Assistant to President and Member Liaison Officer

Telephone: 01698 390033

Jenna Swan, President's Office Secretary

Telephone: 01698 390001

Newsletter Contributions

The Tribunal welcomes contributions to the Newsletter from all members. Members who wish to contribute to the Newsletter should contact Jenna Swan at MHTSPresidentsOffice@scotcourtstribunals.gov.uk

The following timescales will apply for contributions*:

January edition: contributions by the end of November

May edition: contributions by the end of March

September edition: contributions by the end of July

*Contributions may require to be edited